



Terms and Conditions

November 2020

Thank you for booking an event / programme with Hannah Adjepong.

Bookings

Although we make every effort to ensure prices for bookings are correct, mistakes may sometimes be made. If a mistake is discovered in the price, prior to confirmation of your booking, we will tell you and give you the option to either reconfirm your booking at the correct price or cancel your booking.

Bookings can be made by contacting:

Completing "contact us" form via website www.pandassong.ltd

Visiting Facebook Page "Panda's Song and Stories for Young Families"

How to Pay

Please note we do not accept payment by cash or payments in any currency other than UK pounds sterling.

For bookings made, payment can be made via Direct Bank Transfer:

Mrs H Y Adjepong

Sort Code: 08-91-03

Account No: 09250000

Payment should be made 2 days prior to the event.

Cancellation

Panda's Song reserves the right to amend or cancel an event, event time or published prices. Changes to even prices, times and dates will be advised before the start date and any event already paid for in full will not be subject to an increase in price.

You must give 14 days' notice should you as the customer wish to cancel the booking. However, in the event you need to cancel with less than 2 days prior to the event, you will be expected to arrange / transfer to an alternative date, no refund will be given due to short notice.

Refunds

If you wish to exercise your right to cancel your booking, Panda's Song will refund the fees A full refund will be provided if customer is able to provide 14 days' notice prior to the event start date.

Copyright

All materials provided by Panda's Song including graphics, text products, software, audio, music and design are owned by Panda's Song. No content in whole or in part may be copied or reproduced, uploaded, posted or displayed, unless Mrs Adjepong has given her consent.



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Any such use is strictly prohibited and will constitute an infringement of copyright and other intellectual property rights of Panda's Song.

Data Protection

Panda's Song is registered with Information Commissioners Office for provisions of UK Data Protection Act 1998 and will keep any personal data concerning you in confidence.

I hereby confirm I have read and accept Terms and Conditions:

Signed:		Date:	
Name:			